

Madi Khuyagbaatar

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Professional Profile

Motivated and disciplined professional with experience in sales, customer service, tutoring, and coaching. Bilingual in English and French, with strong leadership and organizational skills. Adaptation of problem-solving, building relationships, and driving results in high-pressure environments. Experienced in sales growth, client engagement, and team collaboration.

Key Skills

- Customer Service & Sales Communication
- Door-to-Door Sales & Persuasion Strategies
- Client Relationship Building & Retention
- Leadership, Coaching & Team Collaboration
- Time Management & Organization
- Microsoft Office Suite & Social Media Content Creation
- Multilingual: English, French, Mongolian

Professional Experience

Door-to-Door Sales Representative – Vantage Sales, Ottawa, ON

May 2025 – Aug 2025

- Sold **95+ accounts** and serviced **89 customers** in a 3-month period, surpassing personal sales targets.
- Delivered persuasive sales presentations, adapting pitch to diverse customer personalities.
- Built trust and rapport with homeowners by emphasizing value-driven solutions.
- Demonstrated resilience, discipline, and self-motivation in a commission-based environment.
- Collaborated with managers and peers to refine sales strategies and maximize performance.

Tournament & League Organizer – Sunday League, Montreal, QC

2022 – Present

- Founded and organized the Sunday League tennis program, fostering a vibrant and inclusive community for local players.
- Planned and executed seasonal tournaments, ensuring smooth operations and player satisfaction throughout each event.
- Managed scheduling, communications, and logistics for 30+ weekly participants.

- Developed promotional strategies through social media and local outreach to increase visibility and participation.
- Collaborated with partners and facility managers to coordinate resources and maintain high-quality event standards.

Barista – Pigeon Café, Montreal, QC

Sept 2024 – April 2025

- Prepared and served high-quality beverages and food while maintaining excellent customer satisfaction.
- Maintained a clean and organized workspace to uphold company standards.
- Assisted in training new employees and fostering a collaborative team environment.

Kitchen Staff – Gyu-Kaku, Montreal, QC

Sept 2024 – Jan 2025

- Prepared and organized ingredients to support smooth kitchen operations.
- Ensured compliance with food safety and hygiene standards.
- Collaborated with team members to maintain efficiency during peak hours.

Tournament & League Organizer – Montreal, QC

2022 – Present

- Organized and managed Sunday League tennis programs, fostering community engagement.
- Planned and executed tournaments, ensuring smooth operations and player satisfaction.
- Developed promotional strategies to increase participation and visibility.

Tennis Coach – Club CDL, Montreal, QC

2021 – 2024

- Trained and mentored young athletes, focusing on skill development and sportsmanship.
- Organized tournaments and events, showcasing leadership and event planning abilities.
- Adapted coaching techniques to diverse learning styles.

Math Tutor – Montreal, QC

2022 – 2024

- Conducted one-on-one tutoring for students from elementary to high school.
- Simplified complex mathematical concepts to improve comprehension.
- Supported exam preparation and boosted student confidence.

Education

General Social Science/Commerce – Dawson College, Montreal, QC

Jan 2025 – Present

High School Diploma – Saint-Laurent Adult High School, Montreal, QC

2022 – 2024

Achievements

- Sold **95+ D2D accounts** in 90 days during summer 2025, demonstrating sales excellence and persistence.
- Competed in **Division II Asian Games (Bangkok, 2016)**, achieving 10th place in tennis.
- Finalist in **Tournoi 12-18 ans (2021)** and **Série-Mathers 14+ (2020)**; Winner in **Tournoi 14-18 ans (2020)**.
- Represented tennis teams nationally and internationally for 10 years.

Interests

- Personal development & lifestyle organization
- Content creation on social media (motivational & growth-oriented)
- Community building through sports and events